



Dear RezZilient Hosting Customers,

Access Northeast is pleased to announce that we have acquired the Data Center & IT Managed Services division of RezZilient, Inc. Mark Golino, the RezZilient CEO & President will be sending you a separate message, but we wanted to provide each customer with contact information for Access Northeast and a mission statement highlighting our goals for continuing the excellent customer service that you've come to expect.

Mission Statement

Access Northeast is committed to providing the same products, services & pricing that RezZilient offers today, along with the enhanced benefit of additional resources from our Marlborough, Massachusetts 24x7x365 Network Operations Center (NOC) and Headquarters.

Service

Colocation & Hosting, IT Services & Desktop Support, Hardware Sales and Managed Services will all continue to be delivered in a similar manner as today. Additionally, Access Northeast will be able to provide VMware Cloud Services, Disaster Recovery Seats, Private Offices & Suites, WAN & Internet Circuits, Offsite IP Vaulting Backups and a host of other customized managed services.

Personnel

Mark Golino has signed a long-term agreement with Access Northeast to remain onboard as a consultant. Douglas Barry has also signed a long-term employment contract to remain onboard as our Connecticut Data Center Manager. Additional IT personnel from our Massachusetts office will be working in Connecticut Operation and current plans call for immediate further hires.

Billing

Access Northeast is mailing out the June invoices today and will be the responsible party for receiving all payments moving forward. Please remit all payments to:

Access Northeast

Attention: Accounts Receivable

34 Saint Martin Dr.

Marlboro, Ma 01752

Contact Information

A webpage with all applicable information will also be put up within the next day or two and the link will be emailed out to you on Tuesday, June 15th. Please feel free to contact our 24x7x365 NOC by calling 508-281-7600 Option 4 for Technical Support with any issues that may arise.

Introductions

Access Northeast representatives will be reaching out to all customers over the next several days to answer any questions that you may have

Access Northeast representatives will be reaching out to all customers over the next several days to answer any questions that you may have. Senior Management will be onsite at the Waterbury Data Center & Offices every day this week from Monday, June 14th through Friday, June 18th if you would like to stop by to say hello or get any questions answered. Current plans are to host a “Meet & Greet” Luncheon for all customers in Waterbury, CT, sometime in early July.

Summary

Access Northeast is thrilled to have the opportunity to service your IT & Hosting requirements as a result of this acquisition. We have a twelve year history of providing excellent service to both small, mid-sized businesses, as well as enterprise accounts such as John Hancock Manulife, the University of Massachusetts Memorial Hospital, Jordan Hospital, Northeastern University, Harvard, MIT, Samsonite, The Big Y Supermarkets, Pratt & Whitney & others. Access Northeast is confident that we will exceed all of your expectations in the coming months and we look forward to continuing to strengthen our relationships with each of you.

Sincerely,

Rob Stephenson, CEO

Office: 508-281-7600

www.accessnortheast.com

Managed Infrastructure Solutions since 1999